

CURRICULUM VITAE

Stephen Hollowell, CPP

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EXECUTIVE: CORPORATE SECURITY

DIRECTOR – MANAGER

Exceptional record of success in the management of domestic and global security operations for corporations, VIPs, Scotland Yard, and Kroll Associates, as well as healthcare and academic institutions. Special expertise in physical security, crisis management, and emergency planning. Highly skilled at developing corporate security programs, formulating security and safety policies and procedures, and directing threat and vulnerability assessments. Excel at building and leading top-performing teams, overseeing training initiatives, and managing project portfolios. Consistent history of providing top-level security and protection for properties, assets, and individuals. Adept at streamlining workflow, coordinating confidential investigations, and formulating executive protection solutions. Designed and led emerging threat training programs for companies.

Professional Strengths Include:

Domestic & Global Security Operations ■ Strategic Planning ■ Incident Management ■ Training
Security Matter Expert ■ Technology Implementation ■ Healthcare Protection ■ Project Management
Cost & Budget Control ■ Emergency Management ■ Solution Design ■ Policy & Procedure Design

CAREER HIGHLIGHTS

- Launched a private security consulting firm and worked on threat/vulnerability assessments, providing security matter expertise, enhanced security programs, executive, special event, and facility protection.
- Conducted a complete Threat/Vulnerability Assessment of the Children's Hospital of Philadelphia.
- Managed and directed complicated and high-risk executive protection detail for VIP traveling from New York to Juarez, Mexico, one of the world's most violent regions.
- Designed the first Security Command Center, Emergency Management Plan, Security SOP manual, and procedures for crisis intervention and active shooter evacuation at John Jay College of Criminal Justice.
- At Kroll Associates, led 24 vital post-9/11 vulnerability assessments for NY/NJ Port Authority infrastructures in only two weeks and assisted Port Authority in reworking all emergency and security protocols.
- Founded Scotland Yard's South London Beat Crime Squad, which dramatically reduced crime.

PROFESSIONAL EXPERIENCE

HOLY CROSS HEALTH, Maryland

JANUARY 2016 – JULY 2017

Director of Security

Responsible for the security and safety of all patients, employees, visitors and assets of the fourth largest medical center in Maryland, as well as all parking and employee and visitor transportation. The Holy Cross Health System has two Hospitals, Holy Cross Hospital and Holy Cross Germantown Hospital, as well as four Health Centers, four Specialized Care Centers and Services, two Primary Care Sites and two Education and Wellness Centers.

- Conducted first-ever total threat/vulnerability assessment of Health System.
- Professionalized security department by hiring new management and security officer positions, new training programs consisting of CPO and CPI certifications as well as SPO commissions.
- Provided Security Officers with defensive equipment including new protective vests, which has had a significant effect on safety of patients, visitors and staff.
- Introduced new training programs for Clinical staff to assist in de-escalating potential violent situations, as well as providing guidelines for active shooter and preventing workplace violence for all new employees.
- Implemented new electronic dispatch and incident report software program that provides accurate data which assists in identifying, collating, quantifying and analyzing trends, allowing security to introduce mitigating strategies to reduce workplace violence.
- Introduced new law enforcement program in high-risk areas, which has dramatically reduced potential violent situations.

CERBERUS SECURITY SERVICES, New York, NY

2004 – 2015

Founder & Senior Consultant

Established and direct boutique security consulting, investigations, executive protection, and crisis management firm. Manage threat assessments and develop comprehensive security plans and programs for domestic and international clients. Hire, train, and supervise security specialists. Plan and lead security evaluations.

- Directed and conducted numerous risk assessments and reconstruction of security staff at prominent medical centers, including the Children's Hospital of Philadelphia.
- Provided 24x7 security for a VIP and family during a kidnapping incident. Assisted the FBI in detaining, and interrogating the suspect. Success of project led to ongoing protection services for client.
- Provided expert security analysis and court testimony in numerous cases involving negligence on behalf of corporations resulting in high monetary awards for the Plaintiffs.
- Successfully recovered hundreds of thousands of dollars in equipment after leading a major fraud investigation at a global company, and identified two suspects who were arrested for the crimes.
- Spearheaded a comprehensive threat assessment initiative for a large university in New York City.
- Worked with the US Secret Service to provide security at the Intercontinental Hotel for the annual UN General Assembly every September from 2005 to 2013.
- Completed comprehensive threat assessments for several US ports and designed risk mitigation strategies.
- Developed anti-terrorism screening procedures for the Applied Technology Council and FEMA.

Director, Public Safety & Risk Management

Managed safety and security for one of the nation's premier criminal justice colleges. Planned and conducted high-level confidential investigations and worked with General Counsel on dismissal of guilty parties. Supervised more than 100 personnel. Chaired the Security Advisory and Workplace Advisory committees. Member of the Behavioral Intervention and International Education Crisis Management teams. Implemented and led environmental health and safety protocols.

- Established the university's first Security Command Center and reorganized all physical security operations.
- Designed the school's first Emergency Management Plan and SOP manual, along with the first standardized procedures for student crisis intervention and active shooter training.
- Dramatically improved campus security and safety by upgrading from analog to digital, IP-based CCTV, introducing a smart access card system, and conducting regular threat and vulnerability assessments.
- Created the school's first public safety policy and procedure manual and associated training curriculum.
- Oversaw crisis management and security while campus served as a medivac hospital center and special needs shelter during Hurricane Sandy and Tropical Storm Irene. Organized security, shelter arrangements, and triage areas utilized by 100 medical personnel and 300 temporary residents for one month, during which time the school operations continued uninterrupted.

KROLL ASSOCIATES, New York, NY

1999 – 2004

Senior Director, Corporate Security

Managed the design of security and threat assessment programs for companies, municipalities, and VIPs. Leveraged expertise in client relationship and business development, to create complete security programs involving security service offerings to meet client needs. Provided security matter expertise in negligence cases. Led physical security assessments. Conducted executive protection for CEOs and other executives of Fortune 500 companies. Authored safety and security procedures.

- Led international team of security experts following 9/11 attacks on the World Trade Center in conducting comprehensive vulnerability assessments for all Port Authority of NY and NJ infrastructures, resulting in a major overhaul of physical security systems and emergency and security protocols.
- Conducted extensive threat assessments for numerous high-profile clients, including evaluations for many of New York's critical infrastructures, iconic buildings, including luxury commercial facilities, Fortune 500 headquarters and prominent healthcare facilities, cultural and educational institutions. Directed and managed high-level investigations, overhauled security practices, and restructured crisis management plans.
- Directed and coordinated all executive protection programs for C-Level executives, developed protection programs for both business environments and personal spheres. Oversaw all security protocols for public as well as high-level private events.

THE AMERICAN MUSEUM OF NATURAL HISTORY, New York, NY

Director of Security & Safety

Oversaw the protection of priceless national and international collections. Ensured compliance with all OSHA regulations. Chaired Safety Committee meetings. Organized security for VIP events attended by domestic and foreign dignitaries. Supervised 125 direct and indirect reports. Restructured the Security Dept. Created the museum's first Emergency Management Plan, Proprietary Information Protection Program, and Security Department Operations Manual.

BROOKLYN ACADEMY OF MUSIC, Brooklyn, NY

Director of Security

Managed security department. Conducted safety and emergency response training. Modernized security systems and restructured the Security and Maintenance departments. Launched the company's first Employee Screening program. Designed a standard policy and procedure manual for Security.

MOUNT SINAI MEDICAL CENTER, New York, NY

Senior Investigations Manager

As the Senior Manager responsible for all criminal and civil investigations at Mount Sinai Medical Center, I coordinated all security assessments and established loss prevention and risk management programs. Developed new security policies and procedures, participated in the Medical Center's emergency preparedness program, served as the Medical Center's chief point of contact with federal and local law enforcement agencies.

CAREER NOTES:

- Previously held position of **Detective Sergeant, Metropolitan Police, with SCOTLAND YARD.**
- Managed a team that controlled the worst post-WWII civil unrest in London.
- Member of the district's Murder Squad.
- First responder during IRA bombings in London.

EDUCATION

Bachelors of Science in Security Management, Minor in Law, Summa Cum Laude

John Jay College of Criminal Justice

CERTIFICATIONS & TRAINING

Certifications & Licensure:

- Certified Protection Professional (CPP)
- Certified in ICS -100 & ICS – 700 National Incident Management System
- Maryland Special Police Officer Commission
- ALICE Certified Instructor
- Certificate in Professional Security Management
- NY Security Guard Act Instructor

Training:

- Security Systems Design & Application
- Accident Prevention & OSHA Compliance
- Reid Techniques of Interview & Interrogation – Advanced Course

ADDITIONAL INFORMATION

Languages: Fluent German

Affiliations:

- Vice Chair and Council Liaison Officer for ASIS International Crime Prevention & Loss Prevention Council
- Vice Chair and Council Liaison Officer for ASIS International Healthcare Security Council
- Association of Threat Assessment Professionals (ATAP)
- American Society for Industrial Security (ASIS)
- NYPD Shield

BIOGRAPHICAL STATEMENT

A successful tenure in law enforcement with Scotland Yard, followed by Security Directorships at prominent institutions in New York and Maryland, have given me an unusually robust professional bandwidth with extensive knowledge and expertise in identifying, analyzing and developing mitigation strategies that minimize liability for a wide range of threats on a global basis for complex business environments.

For more than 25 years, I have managed and implemented innovative security strategies that have enhanced the security and protection of a company's assets and the safety of personnel; developed and implemented policies and procedures that limited exposure and protected business reputations; provided customized security and safety training, promoting teamwork; enhanced physical and intellectual protection; and established emergency preparedness for all-hazard security risks, and disaster recovery plans.

I have served in prestigious institutions as the Chief Security Executive with sole responsibility of integrating security and safety solutions into the organizations' business operations. Extensive practical experience, in the field and in management, of keeping my composure and providing leadership during times of severe crisis, both natural and man-made, in the US and abroad, imbues me with the skill set to swiftly handle multiple tasks simultaneously, identify critical assets and prepare for potential emergencies, deal with those emergencies and then recover from them.

My use of skilled and effective interaction with diverse company units and outside vendors ensured success. These projects included threat and vulnerability assessments, incident planning for potential emergencies, and mitigation strategies in diverse commercial and industrial sectors, as well as within state-controlled authorities. I have also been hired as a security expert for cases dealing in negligent security, negligent hiring, and poor security practices resulting in someone being hurt or worse, and have not only been deposed but have given evidence on court.

I have transformed the security departments of numerous organizations and institutions into more professionalized and well-trained bodies prepared to handle the often swiftly evolving real-time demands of major incidents in today's complex business environments. The forward-thinking strategic plans that I have created and implemented have combined best practices in the law enforcement and security fields, for Fortune 500 companies, both within the United States and Europe, , including threat assessments with protocols tailored for international and national dignitaries Executive Protection during domestic and international travel.

I have consistently been involved in confidential investigations at the highest levels. This involvement has

required not only discreet internal dialogue with an organization's executive team, but also equally sensitive communications with outside attorneys and law enforcement agencies. I have built and maintained a deep reservoir of security professionals as well as excellent relationships with law enforcement agencies.

I have extensive experience in working and collaborating effectively with multi-cultural and diverse populations, whether in London, or the thousands of daily students and visitors at John Jay College, and the American Museum of Natural History, and Holy Cross Hospital.